Delhi Transport Corporation Office of Dy. Chief General Manager(IT) I.P. Estate, New Delhi-110 002

No. Dy.CGM(IT-2)/2019/ 38/dyrgmit/119

Sub: Multiple power on-off and printing of test ticket in ETMs

It is observed that conductors are doing multiple power on-off in ETMs unnecessarily and impatiently. It causes, delay and disturbance in issuing tickets to the passengers. Besides, printing of test ticket is also being done multiple times without its requirement. Conductor's bad intentions may not be ruled out in doing such activities. These activities are being captured in the Activity-Log of ETMs and may be got printed at any time in ETMs. Following information is printed on Activity-Log:-

- a. No. of passenger tickets
- b. No. of times power ON-OFF
- c. No. of Test Tickets Many other details
- 2. All the Depot Managers are requested to issue instructions and counsel all conductors to take care the above said activities at SI no. b) & c). Besides, to get checked Activity-Logs randomly for suspected conductors. The adherence of these instructions would improve sale of tickets through ETMs and would also prevent leakage of traffic revenue, if any.
- 3. All the Regional Managers are requested to issue instructions to all the checking staff to get checked above on line and to print the Activity-Log in ETMs, if felt necessary.

(Ravinera Kumar Jain)
Dy. Chief General Manager (IT & Comm)/(0)

Dated: 29.05.2019

All Regional Managers

Copy to:-

- 1. CGM(O)
- 2. CGM(IT)
- 3. OSD to MD
- 4. Manager (IT-2)
- 5. Manager(IT-3)
- 6. Manager(O)