DELHI TRANSPORT CORPORATION OFFICE OF THE CHIEF GENERAL MANAGER (Op.) I.P. ESTATE: NEW DELHI

No: CGM(O)/2017/116

Dated: - 22/12/17

CIRCULAR

It has been observed that DTC Drivers are not opening both the gates of buses at prescribed Bus stops for safely boarding and de-boarding of passengers resulting into inconvenience to the passengers.

All DMs/RMs are directed to issue the instructions to the drivers to open both gates at prescribed bus stop to facilitate proper boarding and de-boarding of passengers and also not to cause inconvenience to commuters while they are in process of boarding and de-boarding in the bus. The checking officials in the field duty shall also be instructed to check this aspect during their course of checking and submit report, if any driver is found violating these instructions.

CHIEF GENERAL MANAGER (O)

All DMS All RMS

:-OSD to CMD

Cc to:- All Dy.CGMs (IT)