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Delhi Transport Corporation
Office of the Chief General Manager (Operations)
I.P. Estate: New Delhi

No.CGM(O)DTC/2015/75

Dated:28.7.2015

Complaints are coming from every corner that operational crew while on duty smoke which has been viewed very serious by the higher authority. This is not only creating bad impression in the eyes of commuters but also detriments the image of the Corporation.

I am directed to request all the RMs/DMs to issue necessary instructions to the operational staff not to smoke while on duty. Checking officials / timekeepers may also be instructed not to smoke while on duty. They may also stop the passengers, if any, found smoking in the bus.

(Ankur Garg) Manager(0)

All RMs