

## Delhi Transport Corporation Office of the Chief General Manager(Operations) IP Estate: New Delhi

No.CGM(O)DTC/2015/1774-1828

Dated:11.9.2015

With a view to create awareness about the importance of preventive maintenance in minimising the number of breakdowns, DTC is organizing a Zero Breakdown Day on 14<sup>th</sup> September, 2015 as already conveyed vide letter No.CGM(O)DTC/2015/1663-1719 dated 4.9.2015. Although all stakeholders are taking all steps to prevent breakdowns by strengthening preventive maintenance activities, but there may be some instances of breakdown of buses on line. All RMs/DMs have to ensure that the buses which breakdown on line are attended in minimum possible time.

All DMs shall, therefore, reach to their offices by 6 AM on Monday i.e. 14<sup>th</sup> September, 2015 and ensure that a mechanically fit bus is sent on line and in case any bus is broken down on line, the same is attended on time. All RMs will also be in the field from 6 AM onward and ensure the compliance of above instructions. DO, Central Control Room will also convey the breakdown details personally to concerned DM and RM immediately after receipt of the report.

In the last, I again reiterate that there should be no breakdown of buses on line on 14<sup>th</sup> September, 2015 and all of us have to work hard to achieve this target.

(A.K. Goy'al) Chief General Manager(O)

## All RMs All DMs

Cc to:

MD for favour of information pl.

2. DO – CCR

3. Sh.Sunil Pandey,
Head(DTC AMC Service Operations) }
M/s. Tata Motors Ltd., Ghaziapur,
Patparganj, Delhi-110096.

4. Sh. S. Durairaj

Head (DTC Operations)

M/s. Ashok Leyland Ltd.,

Rajghat Depot Complex, Delhi.-110002.

With the request to kindly take required action for achieving the aforesaid objective