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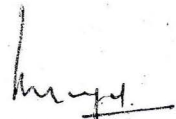
DELHI TRANSPORT CORPORATION
OFFICE OF THE CHIEF GENERAL MANAGER (O)
I.P. ESTATE: NEW DELHI

No: CGM(O)/2015/1492-1541

Dated:- 24-8-15

Complaints are being received from Public Grievance Monitoring System that conductors are not issued tickets after collecting due fare from the commuters, resulting into financial losses to the Corporation.

All Depot Managers/Regional Managers are required to issue instructions to all the conductors to issue tickets to all the passengers after collecting due fare as this is a prime duty of the conductors on duty. All Checking officials may also check this aspect during the course of checking. In case any irregularity is observed during the course of checking, the report/challan may be submitted to concerned Depot for taking stern action. It is pertinent to mention here that non-issue of tickets after collecting due fare is a serious misconduct and stern action may be taken against defaulters as per standing orders.



(A.K. Goyal)

Chief General Manager

All Depot Managers.

All Regional Managers

Cc to:- OSD to MD-for Kind Information

: - Nodal Officer, PGC- w.r.t. Gr. No. 201550469 dt. 18.8.2015