

DELHI TRANSPORT CORPORATION
OFFICE OF THE CGM(IT): I.P. ESTATE
NEW DELHI

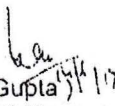
NO:CGM(IT)/2019/158F/47/dycgmit/131 Dated:- 19-06-19

Sub:-Misuse of Fare Chart, Tickets Reports, etc. by Conductors in the
form of tickets to passengers.

Vigilance Team while carrying out preventive check on 17.05.2019 in one of the DTC bus observed that the conductor has collected due fare from the passengers and issued them ETM fare printed chart in the form of ticket. Upon further scrutiny, in Activity Log, it was found that the route fare chart was printed 19 times during the course of duty. Instructions in this regard were already issued vide letter No:ITD-HQ/303F/2018/186 dated 26.11.2018 and Dy.CGM(IT-II)/2019/38/dycgmit/119 dated 29.05.2019 but not being adhered to

2. Hence, all the DMs are once again directed to ensure that the Activity Log report from ETM after completion of the duties of the suspected conductors is checked regularly. Besides, another report in respect of all the ETMs can also be generated in the AFCS Depot Application Software where all the test ticket prints, fare charts, tickets reports, power on / off etc. can be printed to know which conductors are indulged in such activities. Immediate disciplinary action be taken by the DMs against the conductors who are involved in such irregularities / malpractices.

3. All the RMs are also directed to issue instructions to all the checking staff to check the above said irregularities on line and a proper challan be issued to the conductors found involved in such irregularities / malpractices without any fail.


(V.K.Gupta)
Chief General Manager(IT)

All Depot Managers.
All Regional Managers.

Copy to:

1. CGM(O)
2. DCGM(IT-I & II)
3. OSD to MD
4. DCGM(Tt.)
5. Sr.Manager(Vig.)