



58.17.9.17/26/880
13/07/2026



**DELHI TRANSPORT CORPORATION
(GOVT. OF NCT OF DELHI)
OPERATIONS DEPARTMENT
I.P. ESTATE, NEW DELHI - 110002**



No. Ops.Deptt. /HQ/Pink-Card/2026/451

Dated: 10.07.2026

CIRCULAR

Subject: Issue of Pink Tickets to women passengers and mandatory requirement of Pink Saheli Smart Card w.e.f. 01.08.2026.

In continuation of the Government of NCT of Delhi's free bus travel facility for women through the Pink Saheli Smart Card on DTC and DoT(Cluster) buses, it has been decided to gradually phase out the existing paper-based pink ticket and shift to the smart card-based system for availing the free travel benefit.

Accordingly, the following instructions shall be complied with in all DTC/DoT buses:

1. Up to and including **31.07.2026**, conductors shall continue to issue pink tickets to eligible women passengers as per the existing practice, and such tickets shall remain valid for free travel as per the notified scheme.
2. With effect from 01.08.2026, pink tickets shall be issued only to those women passengers who are in possession of a valid Pink Saheli Smart Card (NCMC) by tapping the **Pink Saheli Smart card** at the time of boarding/travel. These passengers will continue to avail the free bus travel facility in terms of the scheme.
3. From 01.08.2026 onwards, women passengers who do not have a Pink Saheli Smart Card shall not be issued pink tickets and shall be required to purchase normal tickets and pay the applicable fare for travelling in DTC/DoT buses.
4. All enforcement staff and conductors shall widely inform and advise women passengers that they should obtain their Pink Saheli Smart Card from the nearest designated Pink Card/Pass Distribution Centre before 31.07.2026, so that they can continue to avail free travel facility on DTC/DoT buses after the paper pink ticket is restricted to **Pink Saheli Smart card** holders only.
5. All eligible women under the scheme may obtain the Pink Saheli Smart Card from notified centres/counters as per directions issued by the Transport Department/DTC from time to time.

6. All Depot Managers shall ensure that conductors are properly counselled regarding the above instructions so that:
- o No eligible woman commuter is wrongly denied free travel where she has and produces a valid Pink Saheli Smart Card.
 - o Women passengers without cards are politely informed of the requirement to obtain the card and, till then, charged the prescribed fare through normal tickets.

This issues with the approval of the Competent Authority.



(Alok Kumar)
Deputy Chief General Manager (Operations)

To,

All Depot Managers
All Regional Managers

Copy to:

1. PPS to Secretary –Cum – Commissioner (Transport), GNCTD for kind information.
2. OSD To MD, DTC: For Kind Information.
3. PS to CGM (Ops): For Kind Information.
- ✓ 4. Dy.CGM (IT): For information & taking necessary by updating on official website of DTC
5. Dy.CGM (Traffic), Sc.House: For information and taking necessary action.
6. Dy.CGM (PR): For information and taking necessary action.
7. Dy.CGM (Admn.): For Kind Information.
8. Office Copy

Sc. vgr (IT)



(Alok Kumar)
Deputy Chief General Manager (Operations)

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