



Delhi Transport Corporation

(GOVT. OF NCT OF DELHI)

IT Department,

I.P. Estate, New Delhi-110002

No: Dy. CGM (IT & Comm)/(303F)/2017/71/dy cgm it/1123

Dated: 15.12.2017

CIRCULAR

In response to some queries regarding Timelines to repair defective ETMs and ETM Printers, M/s Trimax has informed that some depots whose ETMs are repaired, show laxity in collecting their ETMs from Service Center(IPD). M/s Trimax has cited following examples:

| Sr.no | Depot Name | Repaired ETMs qty | Informed date | Collection Date |
|-------|--------------|-------------------|---------------|---------------------|
| 1 | Sukhde vihar | 33 | 28/11/2017 | 4/12/2017 |
| 2 | Vasant vihar | 38 | 1/12/2017 | 2/12/2017 |
| 3 | Kalka ji | 20 | 28/11/2017 | 4/12/2017 |
| 4 | Tehkhand | 18 | 28/11/2017 | 2/12/2017 |
| 5 | Rohini-3 | 18 | 28/11/2017 | 4/12/2017 |
| 6 | Narela | 10 | 28/11/2017 | 4/12/2017 |
| 7 | Hasanpur | 32 | 28/11/2017 | 1/12/2017 |
| 8 | Noida | 30 | 1/12/2017 | till date not taken |

2. Similarly, M/s Trimax has informed that generally, conductors mistreat the printers and printers get damaged due to hard press by conductors or using screw drivers, coins etc. M/s Trimax have further stated that they had not received damaged cost/ approval from Depot Managers and cited examples of Shadipur Depot and Hari Nagar Depot-1 as per copy of letters enclosed herewith.

All the Regional Managers and Depot Managers are, therefore, requested to ensure picking up repaired ETMs on the same day when it is repaired, resolve issues of damaged ETMs within three days and ensure no repetition of such issues and consequent delays in repairing of ETMs.

This issues with the approval of competent authority.

Enclr: a/a.

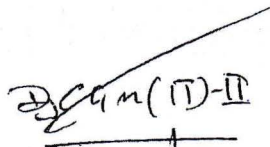

(A.K. Kakkar)
Dy. CGM (IT & Comm.)

All RMs

All Depot Managers

Copy to:

- i. CGM (IT)
- ii. OSD to CMD


Dy. CGM (IT)-II
18/12/17 ✓

CGM (Tech.)
Copy No.
Date DTC/2017/30460

Dy. CGM (IT) / 17/18/16
19-12-17

MGR (T-2) / 17/1608
20-12-17

MGR (T-2)
18/12/17

CGM (IT)
BPS
20/12/17

263711-
ZC

Ref. No.: Trimax/DTC/AFCS/0911201702

Date: 09 November 2017

To,
The Depot Manager
Delhi Transport Corporation
Harinagar-1 Depot, New Delhi

Subject: Confirmation of Damaged ETM repairing on chargeable basis

Dear Sir,

Reference to damage intimation reports provided and analysis of our service team following ETMs can be repaired as detailed below. To repair these damaged ETMs we're seeking your kind approval. On the basis of approval we'll repair the ETMs and submit the invoice for further process of our payment.

| S. No | Name of Depot | ETM No | Spare parts to be changed | Unit Cost of spare | Latter No | Damage reported Date |
|--|---------------|----------|---------------------------|--------------------|-----------|----------------------|
| 1 | Harinagar-1 | 99064550 | Printer | 1450 | 1365 | 01/11/2017 |
| 2 | Harinagar-1 | 99065141 | Printer | 1450 | 1364 | 01/11/2017 |
| 3 | Harinagar-1 | 99076895 | Printer | 1450 | 1368 | 06/11/2017 |
| 4 | Harinagar-1 | 99065244 | Printer | 1450 | 1367 | 06/11/2017 |
| 5 | Harinagar-1 | 99064972 | Printer | 1450 | 1366 | 06/11/2017 |
| 6 | Harinagar-1 | 99065451 | Printer | 1450 | 1354 | 28/09/2017 |
| 7 | Harinagar-1 | 99065024 | Printer | 1450 | 1353 | 29/09/2017 |
| 8 | Harinagar-1 | 99065455 | Printer | 1450 | 1355 | 29/09/2017 |
| 9 | Harinagar-1 | 99077473 | Printer | 1450 | 1356 | 28/09/2017 |
| 10 | Harinagar-1 | 99077468 | Printer | 1450 | 1351 | 28/06/2017 |
| Total cost of repairing (Excluding TAX) | | | | 14500 | | |

Requesting you to kindly provide approval at earliest because it'll help us to keep healthy backup of ETMs for smooth day to day operation in depot

Thanking and assuring you best of our services.

Yours Faithfully
For Trimax IT Infrastructure & Services Limited

(SHAMIM AKHTAR- Sr. Project Manager)
Authorized Signatory

DY. CGM (O)
DTC. N.D.-2
2440
Dairy No. 11/10/17
Date 10/11/17

Cc: 1. Dy. CGM-Operations, DTC
2. RM- West Region, DTC
3. Dy. CGM-IT, DTC



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Ref. No.: Trimax/DTC/AFCS/10112017 / 4668.

Date: 10 November 2017

To,
The Depot Manager
Delhi Transport Corporation
Shadipur Depot, New Delhi

Subject: Confirmation of Damaged ETM repairing on chargeable basis

Dear Sir,

Reference to damage intimation reports provided and analysis of our service team following ETMs can be repaired as detailed below. To repair these damaged ETMs we're seeking your kind approval. On the basis of approval we'll repair the ETMs and submit the invoice for further process of our payment.

| S. No | Name of Depot | ETM No | Spare parts to be changed | Unit Cost of spare | Latter No | Damage reported Date |
|---|---------------|----------|---------------------------|--------------------|-----------|----------------------|
| 1 | SHADIPUR | 99063499 | Printer | 1450 | 1462 | 20/10/2017 |
| 2 | SHADIPUR | 99063607 | Printer | 1450 | 1461 | 20/10/2017 |
| 3 | SHADIPUR | 99077566 | Printer | 1450 | 1459 | 20/10/2017 |
| 4 | SHADIPUR | 99077564 | Printer | 1450 | 1458 | 20/10/2017 |
| 5 | SHADIPUR | 99063361 | Printer | 1450 | 1457 | 20/10/2017 |
| 6 | SHADIPUR | 99063371 | Printer | 1450 | 1456 | 20/10/2017 |
| 7 | SHADIPUR | 99062845 | Printer | 1450 | 1455 | 20/10/2017 |
| 8 | SHADIPUR | 99063478 | Printer | 1450 | 1454 | 20/10/2017 |
| 9 | SHADIPUR | 99063491 | Printer | 1450 | 1453 | 20/10/2017 |
| 10 | SHADIPUR | 99063619 | Printer | 1450 | 1452 | 20/10/2017 |
| Total cost of repairing (Excluding TAX) | | | | 14500 | | |

Requesting you to kindly provide approval at earliest because it'll help us to keep healthy backup of ETMs for smooth day to day operation in depot

Thanking and assuring you best of our services.

Yours Faithfully

For Trimax IT Infrastructure & Services Limited

(Anoop Kumar Pathak - Project Manager)

Cc: 1. Dy. CGM-Operations, DTC
2. RM- West Region, DTC
3. Dy. CGM-IT, DTC