

-82-

Delhi Transport Corporation
Office-Chief General Manager(Operation)
I.P. Estate : New Delhi

No. CGM(O)/ 2017/690-736

Dated: 04/09/2017

Sub: Deployment of Beat Checking Teams on Bus-Bays

Passenger complaints are being received that the DTC Buses are not stopping properly at the bus bays wherein systematic slip roads have been provided. Several instructions have been issued in this regard, but drivers are not following the same. The Region-wise number of such bus bays as provided by them are as follows :-

Sl.No.	Region	No. of Bus-bays
1.	East	20
2.	West	17
3.	North	58
4.	South	47
	Total	142

All the Regional Managers are directed to deploy their beat checking teams immediately on the above said bus-bays to ensure proper parking of buses in the Bus Box of BQS for smooth alighting and boarding of passengers etc. In case of any irregularity being committed by drivers, challans/reports be sent to concerned DMs for taking stern disciplinary action against them. The beat checking teams be deployed in both shifts as per following time schedule:-

S.No.	Shifts	Time of duty at bus-bays
1.	Morning	0800 - 1000 hrs.
2.	Evening	1800 - 2000 hrs.

They will continue to perform their normal beat checking duty before & after the above said timings. Rotation of teams be made in such a way that all the above said Bus Bays are covered. The RMs will compile the ATRs on the above said reports and will send to this office on the weekly basis on every Monday in the following format :-

S.No.	Region	Depot	Dt.of Irregularity	Type of Irregularity	Location	Bus No.	B.No.of Driver	Punishment imposed
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(Subhash Chandra)

Chief General Manager(Operation)

All RMs

All DMs

Cc to : OSD to CMD
: CGM(Tr.)