

Corrigendum-1 & 'Replies to Queries'

Tender No: 2022 DTC 218381 1

RFP for Engagement of Project Management Consultant (PMC) to Pilot the Tender for "Selection of an Implementing Agency (IA) for Preparation of SRS/FRS, Design, Develop, Testing, Implementation, Training & Maintenance of Enterprise Resource Planning (ERP) with e-Office, digitization of records to be used in ERP, computerization of entire functioning of DTC"

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1	3. Scope of Work-Point xxiii Page -9	To deploy a team of the following minimum number of Management/Technical Experts for carrying out all above mentioned activities:	Kindly share the qualification of Management/Technical Experts for each category	As per RFP																
2	8. TimeLine and Penalty Page 15	2. Requirement gathering & work assessment for IA	Kindly increase the activity timeline by considering the number of project and their complicity. Suggest timeline for Requirement gathering is at least T+ 2 Month	<p>Clause 8 TimeLine and Penalty may be read as under:</p> <table border="1" data-bbox="1749 764 2618 1502"> <thead> <tr> <th data-bbox="1749 764 1790 959">S. No</th> <th data-bbox="1790 764 2088 959">Key Milestone</th> <th data-bbox="2088 764 2483 959">Deliverable</th> <th data-bbox="2483 764 2618 959">Indicative Timelines</th> </tr> </thead> <tbody> <tr> <td data-bbox="1749 959 1790 1078">1</td> <td data-bbox="1790 959 2088 1078">Issue of Work Order/Letter of Award to PMC</td> <td data-bbox="2088 959 2483 1078">NA</td> <td data-bbox="2483 959 2618 1078">T</td> </tr> <tr> <td data-bbox="1749 1078 1790 1235">2</td> <td data-bbox="1790 1078 2088 1235">Requirement gathering & work assessment for IA</td> <td data-bbox="2088 1078 2483 1235">After Requirement gathering & work assessment, presentation to be given before Committee/DTC</td> <td data-bbox="2483 1078 2618 1235">T+ 1 Month</td> </tr> <tr> <td data-bbox="1749 1235 1790 1502">3</td> <td data-bbox="1790 1235 2088 1502">Submission of the Project Report & Gap Analysis Document for preparing RFP document of the Project & cost</td> <td data-bbox="2088 1235 2483 1502">Detailed Project Report and submission of draft RFP for engaging IA for ERP and computerization of entire functioning of DTC</td> <td data-bbox="2483 1235 2618 1502">T+2.5 Month</td> </tr> </tbody> </table>	S. No	Key Milestone	Deliverable	Indicative Timelines	1	Issue of Work Order/Letter of Award to PMC	NA	T	2	Requirement gathering & work assessment for IA	After Requirement gathering & work assessment, presentation to be given before Committee/DTC	T+ 1 Month	3	Submission of the Project Report & Gap Analysis Document for preparing RFP document of the Project & cost	Detailed Project Report and submission of draft RFP for engaging IA for ERP and computerization of entire functioning of DTC	T+2.5 Month
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					estimation, NIT & Draft RFP for IA		
				4	Publishing the final RFP Tender Document after approval of DTC	Publishing the final RFP Tender Document	T + 3 Months
				5	Pre-bid Meeting & Response to bidder queries, Proposal evaluation.	Response to bidder queries & Bids Evaluation Report (Technical & Financial)	T + 5 Months
				6	Issuance of work order and signing of agreement with the successful bidder (IA) after approval of DTC	Issuance of work order and signing of agreement with the successful bidder (IA)	T+ 5.5 Months
				7	Monitoring of the project from date of issuance of Work Order to IA	Monitoring of the ERP project after issuance of Work Order to IA	12 months after issuance of Work Order
				8	After Commissioning and before Roll out of	UAT document of the system for its successful implementation	To be conducted

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				Project in all Depots/Units by IA, PMC will organize the User Acceptance Test (UAT) of the system		after successful commissioning
3	7. Payment Terms page -15	a) The payments in respect of the Services of PMC shall be made as follows	Suggestion: - i. On submission and acceptance of the Detailed Project Report (DPR) / draft RFP for IA: 50% of Consultancy Fee + GST. ii. On publishing the final RFP / Tender Document for IA: 20% of Consultancy Fee + GST. iii. On issuance of Work Order and signing of agreement with the successful bidder (IA): 10% of Consultancy Fee + GST. iv. After Commissioning, successful User Acceptance Test (UAT) & Roll-out of the system by IA: Remaining 10% of Consultancy Fee + GST. v. After completion of 12 months of monitoring of the project from date of issuance of Work Order to IA: Remaining 10% of Consultancy Fee + GST.	As per RFP		
4	NA	NA	Unfortunately we will not be able to participate as it is an L-1 Bid. We request you to change criteria of evaluation to QCBS 80:20.	As per RFP		

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5	Page number 9, point 3	Eligibility Criteria: Average Turn-over of the firm related to General Consultancy work should be minimum Rs.25 Lakh during last three Financial Year 2018-19, 2019-20 & 2020-21	We would request that the clause related to firm turnover should be specific to the consulting work with the government / PSU and considering the complexity of the assignment the turnover requirement should be much more, accordingly we suggest that the clause may be modified as: Average Turn-over of the firm related to Consultancy work with e-governance / IT should be minimum Rs. 100 Crores during last three Financial Year 2018-19, 2019-20 & 2020-21.	As per RFP
6	Page number 9- point 4	Experience: Three similar completed works costing not less than the amount equal to 40% of the estimated cost. or Two similar completed works costing not less than the amount equal to 50% of the estimated cost. OR c. One similar completed work costing not less than the amount	Considering the scope & complexity of the assignment, the qualification criteria seem not appropriate. We request that the clause may be modified as: Three similar consulting works in IT PMU in government with order value not less than 1 Cr each. or Two similar consulting works in IT PMU in government with order value not less than 2 Cr each. Or One similar consulting works in IT PMU in government with order value not less than 5 Cr.	As per RFP

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		equal to 80% of the estimated cost.		
7	NA	Technical Evaluation & Selection Criteria	<p>The RFP is silent on the technical evaluation & selection criteria, only eligibility criteria has been mentioned in the tender document. We suggest that considering the scope and complexity of the assignment the DTC must bring out the technical evaluation criteria and preferably QCBS (80:20) as a selection criterion for selecting the suitable vendor. Aspects like overall experience (30 Marks), CV & Candidate Interview (40 Marks), Overall presentation (30 Marks).</p> <p>Evaluation marks would be given based on the following scoring criteria. Overall Experience Marks – Maximum 30 Marks</p> <ul style="list-style-type: none">• Each project with value more than 1cr - 5 Marks for each project. (30 marks for 6 Projects)• Each project with value more than 2 Cr each – 10 Marks.• Each project with value more than 5 Cr and less than 10 Cr – 20 Marks.• Each project with value more than 10 Cr – 30 Marks	As per RFP

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8	Page number 15 point 7	<p>Payment Terms</p> <p>i) On submission and acceptance of the Detailed Project Report (DPR) / draft RFP for IA: 10% of Consultancy Fee + GST.</p> <p>ii) On publishing the final RFP / Tender Document for IA: 10% of Consultancy Fee + GST.</p> <p>iii) On issuance of Work Order and signing of agreement with the successful bidder (IA): 10% of Consultancy Fee + GST.</p> <p>iv) After Commissioning, successful User Acceptance Test (UAT) & Rollout of the system by IA: Remaining 20% of Consultancy Fee + GST.</p> <p>v) After completion of 12 months of monitoring of the project from date of issuance of Work Order to IA: Remaining 50% of Consultancy Fee + GST.</p>	<p>As we understand, Currently the deliverables / milestone of the Implementation Agency is also linked with the payment milestone of consulting agency. We would like to highlight that the project should be envisaged in two phases</p> <p>1) Assessment phase, Preparation of DPR & RFP, 2) Selection & Onboarding of IA and Monitoring the work of IA as PMC</p> <p>For phase 1, we propose the payments terms as:</p> <p>i) On submission and acceptance of the Detailed Project Report (DPR) =60% Payment.</p> <p>ii) On submission and acceptance of RFP for IA: 40%</p> <p>For phase 2, since the activities are on-going and are linked with IA deliverables, we therefore propose that payments under phase 2 should be based on monthly progress report on a monthly basis.</p>	As per RFP